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# Wealth Legacy Group®, Inc.'s Anti-Spam Policy

Your relationship with Wealth Legacy Group®, Inc. (WLG) is based on trust and confidence and is important to us. To that end, WLG has a zero-tolerance policy towards spam. We require **express or implied permission** before we will send you an email.

### **Express Permission to Send Emails to You**

Express permission occurs when you have opted-in to receive emails or specifically requested to receive emails from us. Some examples of express permission include:

- Anyone who goes through a double opt-in or confirmed opt-in process
- Someone who signs up to receive our emails from WLG's webpage
- People who sign up using a form with the specific purpose of being added to our mailing list
- Anyone who opts-in to receive our emails by sending a text to a designated number

## **Implied Permission to Send an Email**

Implied permission occurs when there is some type of relationship with us. For example, we obtain implied permission through:

- Attendance at one of WLG's events, such as Hot Topics for Business Owners<sup>™</sup>, Wine Down Wednesday, or Coffee Connection
- The exchange of business cards
- A verbal request
- A fishbowl collection of business cards where no consent to email is asked
- The sale of an insurance or financial product, planning service, or consulting work
- An inquiry about a product or service we offer
- A donation to the nonprofit organization, The Center for Wealth & Legacy, we are involved with

#### When We Will Not Send Emails

Because of our zero-tolerance policy towards spam, there are several instances where we will not send an email. These examples include:

- Any purchased or rented list of email addresses from any source
- Any shared list of email addresses that haven't given us direct permission to email, such as:
  - Trade show attendee list
  - Affiliated company contact list

- Any non-specific or role email addresses. Examples of role addresses are:
  - o <u>Marketing@xyzcompany.com</u>
  - Sales@xyzcompany.com
  - o <u>Administration@xyzcompany.com</u>
- Any distribution list or mailing list, such as:
  - o A voter registration list
  - Public directories
  - Membership association contacts
  - Chamber of Commerce list
  - o Any email addresses obtained by surfing the internet or "scraping" web pages
- Any addresses obtained through social media connections where the contact has not explicitly requested mailings. This includes:
  - LinkedIn Connections
  - Twitter Followers
  - Facebook Friends

## **Receipt of Unwanted Emails**

In the unlikely event you receive an email from us which you consider to be spam, please contact us at <a href="mailto:support@wealthlegacygroup.com">support@wealthlegacygroup.com</a> or call us at (800) 975-5355 and the matter will be investigated.

Please contact us if you have any questions or concerns about this policy statement.